



PSC NEWS

Missouri Public Service Commission

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FY-07-77

FOR IMMEDIATE RELEASE

OCTOBER 17, 2006

HEARING RESCHEDULED IN PSC STAFF COMPLAINT AGAINST LACLEDE GAS COMPANY OVER ESTIMATED BILLING PRACTICES

JEFFERSON CITY—The Missouri Public Service Commission will hold hearings on **November 8-9, 2006**, in a PSC Staff complaint against Laclede Gas Company. Hearings, originally scheduled for October 11-12, 2006, were postponed at the request of the parties in order to allow the parties time to negotiate.

The PSC Staff complaint alleges Laclede violated Commission rules regarding estimating customer natural gas bills. The PSC Staff alleged, "Laclede has failed to provide in a timely manner the required notification that estimated bills may not reflect actual usage and that the customer may read and report usage on a regular basis. Laclede has also failed to attempt to secure an actual reading at least annually".

The November 8-9, 2006 hearings will be held in the Commission's offices in the Governor Office Building, 200 Madison Street, in Jefferson City. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. If someone needs additional accommodations to participate in these hearings, please call the Public Service Commission's hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearings.

Laclede Gas Company serves approximately 631,000 natural gas customers in the City of St. Louis as well as the Missouri counties of St. Louis, St. Charles, Butler, Iron, Franklin, Jefferson, Madison, St. Francois and Ste. Genevieve.

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Case No. GC-2006-0318, et al.